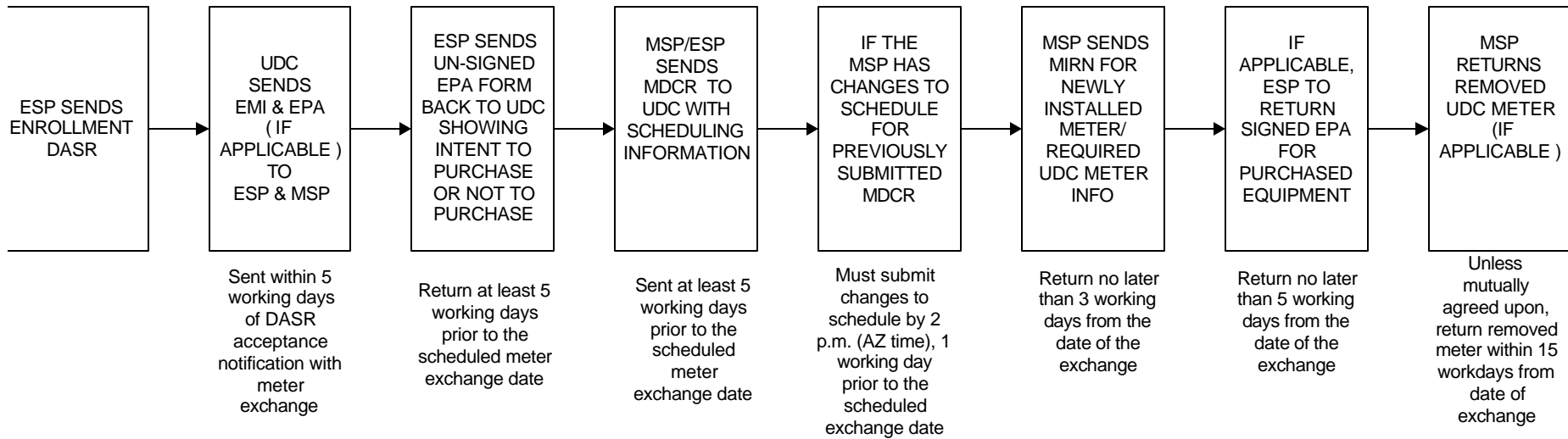


**HIGH LEVEL FLOW - PROCESS # 1**  
**BUNDLED CUSTOMER TO DIRECT ACCESS**  
**(METER EXCHANGE REQUIRED SERVICES CONTRACTED THROUGH ESP)**  
**Sample - proposed changes for 10/25/00**



DASR = Direct Access Service Request  
 EMI = Existing Meter Information  
 EPA = Equipment Purchase Authorization  
 MDCR = Meter Data Communication Request  
 MIRN = Meter Installation/Removal Notification